

# Environmental Policy

At ICT, we are committed to minimizing the environmental impact of technology asset disposition by promoting reuse, responsible recycling, and sustainable business practices. All our operations are guided by the principles of a circular economy and environmental stewardship, and we continuously seek to reduce our ecological footprint while supporting our clients in doing the same.

We are committed to following policies which help support many of the principles outlined in the UN Sustainable Development Goals (SDGs):

## 1. Prioritizing Reuse

Extend the life of IT assets whenever possible through repurposing, refurbishment, and remarketing, in alignment with our Mission Reuse focus. This promotes resource conservation, ecosystem and biodiversity protection, clean air and water, and a circular economy where goods remain in use as long as possible, reducing the need to manufacture new devices from raw materials. It also minimizes carbon emissions up to 28 times for than responsible recycling. Finally, reuse also helps promote social equality, helping bridge the digital divide and putting technology in the hands of those who otherwise could not afford it.

## 2. Sustainable Recycling

Recycle only as a last resort when reuse is not feasible, using only certified local downstream partners that adhere to responsible, closed-loop recycling practices. This ensures that assets are never shipped to unregulated processors, protecting the environment against unnecessary air, water, and soil pollution and protecting human health from unsafe working conditions.

## 3. Zero-Landfill Policy

We recognize that electronic waste should never end up in landfills because of the many hazardous compounds they contain (lead, mercury, cadmium, flame retardants, PFAS, etc.). So, we have always prevented all electronic waste from reaching landfills through rigorous process controls and responsible material handling by all our third-party processors. This ensures that retired assets do not cause any soil, water, or air pollution resulting from improper disposal. While years ahead of the rest, our zero-landfill policy also now aligns with the increasing number of US states that have recently banned or strictly controlled e-waste in their landfills.

## 4. Compliance & Certification

Operate in full compliance with all applicable environmental regulations and ensure all our processors maintain certifications under R2v3, ISO 14001, and ISO 45001 (formerly OHSAS 18001), ensuring we reduce our environmental impact while ensuring regulatory compliance.

## 5. Continuous Improvement

Our sustainability team rigorously monitors our environmental performance, sets objectives, and regularly reviews and improves our practices to reduce waste, emissions, and resource consumption.

## 6. Stakeholder Awareness

Educate clients, processors, suppliers, partners, and staff on the environmental impact of ITAD and the importance of responsible asset disposition.

This policy applies to all ICT operations, including third-party processors, and reflects our long-term commitment to environmental protection, regulatory compliance, and the advancement of sustainable IT lifecycle management. Following is a list of the UN SDGs that this policy helps promote:

- SDG#3 – Good health and well-being
- SDG#6 – Clean water and sanitation
- SDG#8 – Decent work and economic growth
- SDG#10 – Reduced inequalities
- SDG#11 – Sustainable cities and communities
- SDG#12 – Responsible production and consumption
- SDG#13 – Climate action
- SDG#14 – Life below water
- SDG#15 – Life on land
- SDG#16 – Peace, justice, and strong institutions
- SDG#17 – Partnerships for the goals